

PATIENT RIGHTS AND RESPONSIBILITIES

Patient rights will be exercised without regard to sex, race, cultural, economic, educational or religious background or the source of payment for care and will include:

1. Considerate and respectful care.
2. Knowledge of the name of the physician with primary responsibility for coordinating the care and the names and professional relationships of the physicians and non-physicians whom will see the patient.
3. The right to receive information about their illness, course of treatment, and prospects for recovery in terms that the patient can understand.
4. The right to receive as much information about any post-treatment or procedures the patient may need in order to be given a form of consent or to refuse this course of treatment. Except in emergencies, this information shall include a description of the procedure or treatment, the medical significant risk involved in this treatment, alternate course of treatment or non-treatment and the risk involved in each, and to know the name of the person who will carry out the procedure or treatment.
5. The right to participate actively in decisions regarding their medical care to the extent provided by law. This includes the right to refuse treatment.
6. The right to full consideration of privacy concerning their medical care program, case discussion, consultation, examination and treatment. The patient has the right to be advised as to the reason for the presence of any individual.
7. The right to confidential treatment of all communications and records pertaining to the care and their stay in the Facility. Written permission shall be obtained before the medical records can be made available to anyone not directly concerned with care.
8. The right to reasonable responses to any reasonable request made for service.
9. The right to leave the Facility even against the advice of physicians.
10. The right to reasonable continuity of care and to know in advance the time and allocation of their appointment, as well as the identity of persons providing the care.
11. The right to be advised if their Facility personal physician proposes to engage in or perform human experimentation effecting care or treatment. The patient has the right to refuse to participate in such research projects.
12. The right to be informed of continuing health care requirements following discharge from the Facility.
13. The right to examine and receive an explanation of their bill regardless of the source of payment.
14. The right to know which Facility rules and policies apply to the patient's conduct while a patient.
15. The right to have all patient rights apply to the person who may have legal responsibility to make decisions regarding medical care on behalf of the patient.
16. A procedure shall be established whereby patient complaints are forwarded to the Medical Director for appropriate response.
17. Facility personnel shall observe these patient rights.

PATIENT RESPONSIBILITIES

1. The patient has the responsibility to provide accurate and complete information concerning his/her present complaints, past medical history and other matters relating to his/her health.
2. The patient is responsible for making it known whether he/she clearly comprehends the course of medical treatment and what is expected of him/her.
3. The patient is responsible for following the treatment plan established by his/her physician, including the instructions of the nurses and other health care professionals, as they carry out the physician's orders.
4. The patient is responsible for keeping appointments and for notifying the Facility or physician when he/she is unable to do so.
5. The patient is responsible for his/her actions should he/she refuse treatment or not follow the physician's orders.
6. The patient is responsible for assuring that the financial obligations of his/her care are fulfilled as promptly as possible.
7. The patient is responsible for following facility policies and procedures.
8. The patient is responsible for being considerate of the rights of other patients and facility personnel.
9. The patient is responsible for being respectful of his/her personal property and that of other persons in the facility.